



40-42 Friars Walk
Lewes
East Sussex
BN7 2XW

Tel: 0300 123 0999
Email: foi@secamb.nhs.uk

1st September 2015

Email

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/15/08/15.

You requested the following information:

1. How many times has SECAMB staff received complaints about access to Undercliff Walk being blocked because the gate at Rottingdean, BN27HR was locked?

Having checked with our Patient Experience Team who deal with complaints, they were unable to locate any complaints about access to the Undercliff Walk, Rottingdean.

2. How many times has SECAMB had to contact other authorities or individuals about the problem with blocked access at this location – please also list who was contacted?

During the period from 1st August 2014 to 31st July 2015 the Police were contacted twice and Fire & Rescue Service were contacted once. This information has been located by searching the responses made to the Undercliff Walk and the postcode BN2 7HR. The comments have been checked on the incident records and the above information is mentioned. There is no mention of access on the other responses made.

3. Please include copies of all correspondence.

Unfortunately we are unable to provide you with this information as these details are contained within the incident record which contains personally identifiable information.

4. Can you tell me how many times SECAMB has been called to that location in the last year?

During the period from 1st August 2014 to 31st July 2015 a total of 11 emergency responses were made to the Undercliff Walk and the postcode BN2 7HR in Rottingdean, Brighton.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email: complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust